

# Alaska Continuum of Care

## Consumer Notice Information

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Prior to HMIS data collection, use this script to provide information to participants about the Statewide Consumer Notice and AKHMIS Privacy Policy.

### **Start by saying...**

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“Part of the way our organization helps people experiencing homelessness is by collecting some information about each person we work with.

That information goes into a database called AKHMIS. Your personal information is protected and only used to better provide services to you or other people experiencing housing insecurity.

Would you like more information about AKHMIS?”

### **If the participant would like more information about AKHMIS, say...**

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“AKHMIS helps us understand how many people we provide services to and it also helps us understand how to provide the best services possible across Alaska.

When we gather your information, we will only ask for information that is necessary and appropriate to serve you. This means information that helps us understand what works best for people and what makes things harder for some people.

Some examples of what your information is used for:

- Making the work between service providers/agencies easier on the clients
- Research on how best to serve people

All client information that is entered in AKHMIS is protected by strict rules of privacy and security.

Would you like more information about AKHMIS privacy and security?”

### **If the participant would like more information about AKHMIS privacy and security...**

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Provide the full Consumer Notice and the Alaska Continuum of Care Privacy Policy.