

FY2020 - Performance Measurement Module (Sys PM)

Summary Report for SC-500 - Charleston/Low Country CoC

For each measure enter results in each table from the System Performance Measures report generated out of your CoCs HMIS System. There are seven performance measures. Each measure may have one or more “metrics” used to measure the system performance. Click through each tab above to enter FY2017 data for each measure and associated metrics.

RESUBMITTING FY2020 DATA: If you provided revised FY2020 data, the original FY2020 submissions will be displayed for reference on each of the following screens, but will not be retained for analysis or review by HUD.

ERRORS AND WARNINGS: If data are uploaded that creates selected fatal errors, the HDX will prevent the CoC from submitting the System Performance Measures report. The CoC will need to review and correct the original HMIS data and generate a new HMIS report for submission.

Some validation checks will result in warnings that require explanation, but will not prevent submission. Users should enter a note of explanation for each validation warning received. To enter a note of explanation, move the cursor over the data entry field and click on the note box. Enter a note of explanation and “save” before closing.

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client’s entry, exit, and bed night dates strictly as entered in the HMIS system.

FY2020 - Performance Measurement Module (Sys PM)

	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2019	Revised FY 2019	FY 2020	Submitted FY 2019	Revised FY 2019	FY 2020	Difference	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
1.1 Persons in ES and SH	939	899	614	64	62	72	10	41	41	49	8
1.2 Persons in ES, SH, and TH	1234	1253	873	76	79	92	13	52	55	64	9

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2019	Revised FY 2019	FY 2020	Submitted FY 2019	Revised FY 2019	FY 2020	Difference	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	954	1128	910	350	400	331	-69	138	150	149	-1
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	1252	1394	1110	364	410	341	-69	139	142	145	3

FY2020 - Performance Measurement Module (Sys PM)

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)		Returns to Homelessness in Less than 6 Months			Returns to Homelessness from 6 to 12 Months			Returns to Homelessness from 13 to 24 Months			Number of Returns in 2 Years	
	Revised FY 2019	FY 2020	Revised FY 2019	FY 2020	% of Returns	Revised FY 2019	FY 2020	% of Returns	Revised FY 2019	FY 2020	% of Returns	FY 2020	% of Returns
Exit was from SO	5	66	0	3	5%	1	4	6%	0	2	3%	9	14%
Exit was from ES	259	230	28	27	12%	12	7	3%	10	9	4%	43	19%
Exit was from TH	138	143	13	9	6%	6	18	13%	13	14	10%	41	29%
Exit was from SH	25	42	0	6	14%	4	3	7%	2	3	7%	12	29%
Exit was from PH	148	174	10	13	7%	1	5	3%	2	14	8%	32	18%
TOTAL Returns to Homelessness	575	655	51	58	9%	24	37	6%	27	42	6%	137	21%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

FY2020 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2019 PIT Count	January 2020 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	403	433	30
Emergency Shelter Total	189	174	-15
Safe Haven Total	4	3	-1
Transitional Housing Total	82	103	21
Total Sheltered Count	275	280	5
Unsheltered Count	128	153	25

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Unduplicated Total sheltered homeless persons	1246	1280	873	-407
Emergency Shelter Total	898	922	618	-304
Safe Haven Total	47	48	22	-26
Transitional Housing Total	377	386	271	-115

FY2020 - Performance Measurement Module (Sys PM)

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	62	79	95	16
Number of adults with increased earned income	2	4	4	0
Percentage of adults who increased earned income	3%	5%	4%	-1%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	62	79	95	16
Number of adults with increased non-employment cash income	19	20	33	13
Percentage of adults who increased non-employment cash income	31%	25%	35%	10%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	62	79	95	16
Number of adults with increased total income	19	21	34	13
Percentage of adults who increased total income	31%	27%	36%	9%

FY2020 - Performance Measurement Module (Sys PM)

Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	41	35	160	125
Number of adults who exited with increased earned income	3	2	13	11
Percentage of adults who increased earned income	7%	6%	8%	2%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	41	35	160	125
Number of adults who exited with increased non-employment cash income	8	7	19	12
Percentage of adults who increased non-employment cash income	20%	20%	12%	-8%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	41	35	160	125
Number of adults who exited with increased total income	11	9	31	22
Percentage of adults who increased total income	27%	26%	19%	-7%

FY2020 - Performance Measurement Module (Sys PM)

Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	1109	1135	711	-424
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	250	250	173	-77
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	859	885	538	-347

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	1236	1274	1010	-264
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	284	287	249	-38
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	952	987	761	-226

FY2020 - Performance Measurement Module (Sys PM)

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2020 (Oct 1, 2019 - Sept 30, 2020) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Persons who exit Street Outreach	156	165	284	119
Of persons above, those who exited to temporary & some institutional destinations	38	40	95	55
Of the persons above, those who exited to permanent housing destinations	40	41	86	45
% Successful exits	50%	49%	64%	15%

Metric 7b.1 – Change in exits to permanent housing destinations

FY2020 - Performance Measurement Module (Sys PM)

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	1109	1142	828	-314
Of the persons above, those who exited to permanent housing destinations	497	538	509	-29
% Successful exits	45%	47%	61%	14%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Persons in all PH projects except PH-RRH	95	90	116	26
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	93	89	107	18
% Successful exits/retention	98%	99%	92%	-7%

FY2020 - SysPM Data Quality

SC-500 - Charleston/Low Country CoC

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports in order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

FY2020 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020
1. Number of non-DV Beds on HIC	145	203	179	184	178	91	97	96	428	367	398	436	90	116	46	168				
2. Number of HMIS Beds	133	168	158	139	127	91	97	96	130	91	93	86	90	116	46	168				
3. HMIS Participation Rate from HIC (%)	91.72	82.76	88.27	75.54	71.35	100.00	100.00	100.00	30.37	24.80	23.37	19.72	100.00	100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	1020	1012	945	660	392	483	435	302	132	103	117	138	543	638	659	854	0	297	239	348
5. Total Leavers (HMIS)	890	880	819	574	315	394	368	241	38	14	17	23	359	420	415	476	0	255	181	301
6. Destination of Don't Know, Refused, or Missing (HMIS)	375	382	393	177	54	65	67	27	0	0	1	1	20	21	17	18	0	64	48	49
7. Destination Error Rate (%)	42.13	43.41	47.99	30.84	17.14	16.50	18.21	11.20	0.00	0.00	5.88	4.35	5.57	5.00	4.10	3.78		25.10	26.52	16.28