

FY2018 - Performance Measurement Module (Sys PM)

Summary Report for SC-500 - Charleston/Low Country CoC

For each measure enter results in each table from the System Performance Measures report generated out of your CoCs HMIS System. There are seven performance measures. Each measure may have one or more “metrics” used to measure the system performance. Click through each tab above to enter FY2017 data for each measure and associated metrics.

RESUBMITTING FY2018 DATA: If you provided revised FY2018 data, the original FY2018 submissions will be displayed for reference on each of the following screens, but will not be retained for analysis or review by HUD.

ERRORS AND WARNINGS: If data are uploaded that creates selected fatal errors, the HDX will prevent the CoC from submitting the System Performance Measures report. The CoC will need to review and correct the original HMIS data and generate a new HMIS report for submission.

Some validation checks will result in warnings that require explanation, but will not prevent submission. Users should enter a note of explanation for each validation warning received. To enter a note of explanation, move the cursor over the data entry field and click on the note box. Enter a note of explanation and “save” before closing.

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client’s entry, exit, and bed night dates strictly as entered in the HMIS system.

FY2018 - Performance Measurement Module (Sys PM)

	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2017	Revised FY 2017	FY 2018	Submitted FY 2017	Revised FY 2017	FY 2018	Difference	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
1.1 Persons in ES and SH	1002	917	926	50	49	61	12	26	25	36	11
1.2 Persons in ES, SH, and TH	1402	1303	1308	67	67	72	5	42	41	48	7

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2017	Revised FY 2017	FY 2018	Submitted FY 2017	Revised FY 2017	FY 2018	Difference	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	1032	926	944	286	349	403	54	108	129	148	19
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	1438	1277	1264	280	307	355	48	117	121	132	11

FY2018 - Performance Measurement Module (Sys PM)

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)		Returns to Homelessness in Less than 6 Months			Returns to Homelessness from 6 to 12 Months			Returns to Homelessness from 13 to 24 Months			Number of Returns in 2 Years	
	Revised FY 2017	FY 2018	Revised FY 2017	FY 2018	% of Returns	Revised FY 2017	FY 2018	% of Returns	Revised FY 2017	FY 2018	% of Returns	FY 2018	% of Returns
Exit was from SO	9	37	2	0	0%	2	2	5%	0	4	11%	6	16%
Exit was from ES	148	190	11	14	7%	5	14	7%	8	7	4%	35	18%
Exit was from TH	107	198	19	13	7%	5	12	6%	6	17	9%	42	21%
Exit was from SH	164	171	6	6	4%	3	2	1%	3	5	3%	13	8%
Exit was from PH	428	596	38	33	6%	15	30	5%	17	33	6%	96	16%
TOTAL Returns to Homelessness	856	1192	76	66	6%	30	60	5%	34	66	6%	192	16%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

FY2018 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2017 PIT Count	January 2018 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	425	451	26
Emergency Shelter Total	99	254	155
Safe Haven Total	0	3	3
Transitional Housing Total	122	80	-42
Total Sheltered Count	221	337	116
Unsheltered Count	204	114	-90

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Unduplicated Total sheltered homeless persons	1432	1338	1331	-7
Emergency Shelter Total	1020	935	916	-19
Safe Haven Total	0	0	28	28
Transitional Housing Total	466	455	454	-1

FY2018 - Performance Measurement Module (Sys PM)

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	67	67	59	-8
Number of adults with increased earned income	4	3	2	-1
Percentage of adults who increased earned income	6%	4%	3%	-1%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	67	67	59	-8
Number of adults with increased non-employment cash income	18	15	16	1
Percentage of adults who increased non-employment cash income	27%	22%	27%	5%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	67	67	59	-8
Number of adults with increased total income	22	18	17	-1
Percentage of adults who increased total income	33%	27%	29%	2%

FY2018 - Performance Measurement Module (Sys PM)

Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	31	42	65	23
Number of adults who exited with increased earned income	11	9	5	-4
Percentage of adults who increased earned income	35%	21%	8%	-13%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	31	42	65	23
Number of adults who exited with increased non-employment cash income	4	6	12	6
Percentage of adults who increased non-employment cash income	13%	14%	18%	4%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	31	42	65	23
Number of adults who exited with increased total income	15	15	17	2
Percentage of adults who increased total income	48%	36%	26%	-10%

FY2018 - Performance Measurement Module (Sys PM)

Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	1295	1232	1235	3
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	234	212	270	58
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	1061	1020	965	-55

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	1501	1434	1432	-2
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	287	265	323	58
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	1214	1169	1109	-60

FY2018 - Performance Measurement Module (Sys PM)

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2018 (Oct 1, 2017 - Sept 30, 2018) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Persons who exit Street Outreach	64	92	250	158
Of persons above, those who exited to temporary & some institutional destinations	6	10	73	63
Of the persons above, those who exited to permanent housing destinations	57	61	95	34
% Successful exits	98%	77%	67%	-10%

Metric 7b.1 – Change in exits to permanent housing destinations

FY2018 - Performance Measurement Module (Sys PM)

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	1241	1166	1216	50
Of the persons above, those who exited to permanent housing destinations	518	500	594	94
% Successful exits	42%	43%	49%	6%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Persons in all PH projects except PH-RRH	135	128	117	-11
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	133	126	113	-13
% Successful exits/retention	99%	98%	97%	-1%

FY2018 - SysPM Data Quality

SC-500 - Charleston/Low Country CoC

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports in order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

FY2018 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018
1. Number of non-DV Beds on HIC	145	145	145	203	218	176	178	91	291	351	428	367	163	67	90	116				
2. Number of HMIS Beds	126	139	133	168	142	128	127	91	53	118	130	91	86	67	90	116				
3. HMIS Participation Rate from HIC (%)	86.90	95.86	91.72	82.76	65.14	72.73	71.35	100.00	18.21	33.62	30.37	24.80	52.76	100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	973	852	1020	1022	468	513	392	403	148	158	132	141	440	449	543	634	100	192	0	33
5. Total Leavers (HMIS)	716	740	890	873	367	401	315	326	23	39	38	20	244	290	359	417	74	165	0	0
6. Destination of Don't Know, Refused, or Missing (HMIS)	358	315	375	342	58	80	54	77	1	1	0	2	18	19	20	26	20	62	0	0
7. Destination Error Rate (%)	50.00	42.57	42.13	39.18	15.80	19.95	17.14	23.62	4.35	2.56	0.00	10.00	7.38	6.55	5.57	6.24	27.03	37.58		